

Travel Safety Guidelines

AFRICA
IS WAITING
FOR
YOU

At the Hotel

- Never leave your luggage unattended
- Store valuables in the hotel's safety deposit box and a certified copy of passports and other important documentation such as flight tickets
- Keep your room locked, whether you're in it or not
- If someone knocks, check who it is before opening the door
- Leave your keys at the reception desk when leaving the hotel
- On day of departure check with the hotel the best route and if there are any known protests, road blockages, and riots

In a car

- Keep the car doors locked at all times and wind the windows up
- Lock valuable items in the boot (trunk)
- At night, park in well-lit areas
- Never pick up strangers
- If in doubt about the safety of an area, phone a police station for advice
- Plan your route in advance
- GPS navigation may not work when you are in a valley, surrounded by mountains, in a rural area, surrounded by tall buildings, bridges as these can affect the signal
- We advise people to carry a reliable map with them at all times
- Adhere to speed limits

In the street

- Do not drive at NIGHT – steer clear of dark, isolated areas
- Contact your hotel and let them know at what time to expect you and what route you are travelling
- Avoid ostentatious displays of expensive jewellery, cameras and other valuables
- It's definitely not advisable to carry large sums of money around
- Do not walk around the city looking like a tourist
- It's better to explore in groups and to stick to well-lit, busy streets
- Plan your route beforehand
- Watch for potholes, stray animals and pedestrians
- If you want to call a taxi or Uber, request this from the hotel or guest house

If the police or traffic officer stops you

- Be cooperative
- Stop your car; provide your name and identification at the request of the police
- In case of a fine ask for a written fine
- A police / traffic officer may not ask you for money to pay a spot fine, and you may not offer a bribe as this is illegal
- A fine can be paid at a police station or magistrate's court, and a receipt must be issued



Police
10111



Emergency (Mobile)
112



Medical Emergency
10177