



THE BLUE TRAIN

A WINDOW TO THE SOUL OF AFRICA

The Blue Train
C/O Paul & Minnaar Streets
2nd Floor, NZASM Building,
Pretoria

Dear Valued Guest / Travel Partner,

Notice: The Blue Train Trips Cancellation due to Annual Shutdown of CapeCor Railway Line

We would like to express our sincere gratitude to you for choosing The Blue Train Experience.

This letter serves to inform you of the annual shutdown of the rail line and network between Kimberley and De Aar. The National Rail Infrastructure Operations Centre (NOC) has informed all rail operators of its annual rail infrastructure maintenance shutdown, which will take place in **October 2024**. The shutdown involves the rehabilitation and maintenance of the railway line between Kimberley and De Aar, and no rail operator (passenger or freight) will be allowed thoroughfare on these affected lines.

As a result, it is with deep regret that we inform you of the cancellation of the following departures for The Blue Train:

Cancelled Departures:

Route	Date
Pretoria to Cape Town	14 October 2024
	21 October 2024
Cape Town to Pretoria	17 October 2024
	24 October 2024

We would like to offer you the following alternatives:

1. Guests can opt **to travel at a later date**, valid until 31 December 2025 at no additional cost.
2. Guests can opt **to receive a full refund** of the amount received by The Blue Train.

Should you opt for a refund instead of postponement of your trip, your refund will be processed **via your travel agent according to their terms and conditions**.

We sincerely apologize once more for any inconvenience and disruption caused, and we appreciate your understanding in this matter.

Assuring you of our best attention at all times,

Should you have questions or require further assistance kindly contact our team on email info@bluetrain.co.za or telephone: +27 12 334-8459.

Yours sincerely,

Ms Nqabakazi Tetyana

Head: Office of the Chief Business Development Officer

Transnet SOC Ltd

Date: 24 January 2024

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