

THE RESIDENCE
ZANZIBAR

by Cenizaro

Scheduled Renovation Cancelled

Dear Valued Guests,

We hope this letter finds you in good health. At The Residence Zanzibar, our commitment to providing you with an exceptional experience is paramount, and we are constantly striving to enhance our facilities and services to ensure your stay with us is truly memorable.

We would like to inform you that due to unforeseen circumstances, the previously scheduled renovation project for our Main Pool and the temporary closure of our Main Restaurant will not be taking place. Instead, ***we are pleased to announce that our resort will operate with its full services and facilities open during the dates previously highlighted for renovation.***

While we had anticipated improvements, we assure you that our team remains dedicated to maintaining the highest standards of service and hospitality throughout your stay.

We are pleased to confirm that our dining venues, including The Pavilion and Beach Dinners, will continue to offer a delightful array of culinary experiences for your enjoyment. Additionally, all other resort facilities will be available as usual, ensuring you have a seamless and enjoyable stay with us.

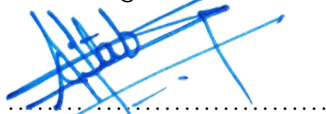
We understand that you may have made plans based on the initial renovation announcement, and we apologize for any inconvenience this change may cause. As a gesture of appreciation for your understanding, we will offer a 20% Override on TO Rates for any bookings made to stay during the outlined dates i.e. between 15th April – 31st May 2024 (Stay Period).

To make reservations or for any inquiries, please contact our Reservations team at reservation-zanzibar@theresidence.com or the sales team at salestrz@theresidence.com. Our dedicated team will promptly assist you in planning your stay and providing any additional information you may require.

We apologize for any inconvenience this change may cause and appreciate your understanding as we navigate these unforeseen circumstances. We remain committed to providing you with an unforgettable experience at The Residence Zanzibar.

Thank you for choosing The Residence Zanzibar as your preferred destination. Should you have any questions or require further assistance, please do not hesitate to reach out to our team.

Warm regards,



Syed Aftab
Executive Assistant Manager
The Residence Zanzibar
12 March 2024



Andy Xie
Joint Managing Director
The Residence by Cenizaro