



October 16th, 2023

Dear Valued Partner,

RE: REFURBISHMENT OF GARDEN VIEW AND SEA FACING ROOMS

It is my hope that this communication finds you and your respective teams well. I take this opportunity to thank you for all the support you continue to give us.

To enhance our guest experience and comfort, we are excited to announce that we will be undertaking a refurbishment project for our Garden View and Sea Facing room categories. These room categories will be closed for sale from **Monday, April 8th, 2024, to Thursday, June 20th, 2024.** During this period, certain areas of the resort will also be temporarily closed as specified below.

some key details regarding the closure:

1. **Affected Room Categories:** Garden View and Sea Facing room categories. Stop sales will be issued on all these room categories for the period mentioned.
2. **Enhancements:** The upgrade aims to bring an elevated level of luxury and comfort to these room categories, ensuring that our guests have an unforgettable experience when they stay with us.
3. **Affected Guest Facilities:** Karibu Restaurant, Tapatapa Bar and Baobab Pool.
4. **Available Room Categories:** Superior, Deluxe and Junior Suite
5. **Available Guest Facilities:** The Sulisuli, Kipepeo, Jambo and Porini Bars. The Maridadi and Jodari Buffet Restaurants. Both Tangezi and Marhaba a la carte Restaurants. Swahili Lounge and Afya Bora Spa. Porini Amphitheatre and Porini Conference Room.

In the event that you have any bookings for the affected room categories, during the closure period, our reservations team will be in touch to discuss alternative arrangements and options available to you. We are committed to minimizing any disruption to our guests and partners, and we will make every effort to ensure that in-house guests have an enjoyable experience.

We apologize for any inconvenience this temporary closure may cause and appreciate your understanding. Should you have any questions or require further information, please do not hesitate to contact me directly on: gm@baobabbeachresort.com

We look forward to welcoming your guests back to our newly refurbished rooms and providing an even more exceptional experience. We shall continue to keep you updated on the progress of the planned upgrade.

Yours Sincerely,

Jeff Mukolwe
General Manager