

16th April 2024

Dear Valued Partner,

Ref: NOTICE OF EXTENSION OF CLOSURE PERIOD

I trust that this finds you well.

I refer to the attached documents which we shared late last year informing you of our intention to close some room categories for refurbishment. In addition, we shared further Information with details of the planned scope of works. A map showing affected areas and those that would be available to guests was also included.

I am pleased to inform you that we decided to use this opportunity to expand the scope of work to include the following:

- **Brand new AC system**: with improved performance and higher sustainability rating.
- **Expansion to Walkways**: wider and better lit corridors to allow for better movement of guests, increased air flow and increased natural light.
- **Redesign of Garden View bathrooms and bedrooms**: bathroom size increased and bedroom design is a lot more modern and appealing.
- Redesign of Sea facing bathroom with improved layout and larger shower area

This additional scope enables us to create a more luxurious bedroom and bathroom experience combined with a contemporary feel throughout the communal areas.

In our initial closure notification, we had indicated that TapaTapa bar and Pool would remain unavailable to guests. We are pleased to inform you that this facility will now be open for guest use throughout the closure period.

Due to this expanded scope, we require additional time to achieve the above-mentioned additional improvements. Therefore, we have had to adjust the end of the closure period <u>from</u> **20th June to 15th August 2024**.

If you have any bookings for the affected room categories, during the closure period, our reservations team will be in touch to discuss alternative arrangements and options available to you. We request that you inform your clients, holding bookings with us, of this extension.

We apologize for any inconvenience this extension may cause and appreciate your understanding. Should you have any questions or require further information, please do not hesitate to contact me directly on: gm@baobabbeachresort.com

We look forward to welcoming your guests back to our newly refurbished rooms and providing an even more exceptional experience.

Yours Sincerely, **Jeff Mukolwe** General Manager