

23rd May 2024

Dear Partner,

RE: Improvement of Eka Hotel Nairobi product and guest facilities

Greetings from Eka Hotel Nairobi.

Firstly, allow me and the entire Eka Hotel Nairobi team to thank you as our business partner for your continued support as we look at enhanced business relationship between yourself and Eka Hotel.

In our endeavour to enhance guests' comfort, we wish to inform you that Eka Hotel Nairobi will be carrying out a soft product improvement during the period of November 2024 and end of January 2025.

In this exercise, the hotel will be adding value to our guests' stay by developing a hotel executive lounge, improving the executive rooms, the hotel's reception lobby and improvement of the hotel food and beverage facility

In the improvement exercise, the hotel will endeavour to have minimum guest services and comfort disruption as we assure you our personalised service and attention to all our quests.

May we take this opportunity to sincerely thank you for being our business partner and for your continued support.

We look forward to a new upgraded product.

With Sincere Regards,

Silvester Mbandi General Manager

